Triad Investment Management, LLC ("we," "our," or "us") is registered with the Securities and Exchange Commission as an investment adviser. Brokerage and investment advisory services and fees differ, and it is important for you to understand these differences. Free and simple tools are available to research firms and financial professionals at Investor.gov/CRS, which also provides educational materials about broker-dealers, investment advisers, and investing.

What investment services and advice can you provide me?

We offer investment advisory services to retail investors such as you through the management of your separate account. As part of our standard services, we monitor each account on an ongoing basis, and we typically furnish clients with portfolio appraisal reports on a quarterly basis. Our authority to manage a retail investor's account is discretionary, which means that you authorize us to select the identity and amount of securities to be bought or sold, subject to your chosen strategy and stated investment objectives. For most retail investors, we generally limit purchases to publicly traded equity and debt securities, warrants, Real Estate Investment Trusts (REITs), and Publicly Traded Partnerships (PTPs). When determined appropriate by us, we will also purchase foreign securities listed on US exchanges (ADRs), exchange-traded funds (ETFs), and closed-end mutual funds. On rare occasions, we also refer clients to outside managers. Our minimum account size for retail investors is \$1 million and we generally combine family accounts to meet the minimum. The account minimum for institutions is \$5 million, and \$10 million for outside managers. We also offer financial planning services as part of our overall advisory services, at no additional cost, which focus primarily on retirement planning, retirement plan allocations and investments. Our limitations are generally confined to client-imposed restrictions on accounts such as minimum cash levels and instructions not to buy or sell certain specific securities or security types.

Additional Information: Please also see Items 4, 7 and 13 of Form ADV, Part 2A.

Conversation Starters - Ask your financial professional:

- Given my financial situation, should I choose an investment advisory service? Why or why not?
- How will you choose investments to recommend to me?
- What is your relevant experience, including your licenses, education and other qualifications? What do these qualifications mean?

What fees will I pay?

We charge an annual fee based on the total assets in your account, payable quarterly in advance. For retail investors, our annual fee is 1.5% on the first \$2.5 million, 1.3% on the next \$2.5 million, and 1.1% on amounts over \$5 million in your account. For institutional accounts, the annual rate is 1% on the first \$10 million, and 0.8% on amounts over \$10 million. The annual rate for accounts managed by outside managers is 0.75%. The more assets there are in your account, the more you will pay in fees, and we may therefore have an incentive to encourage you to increase the assets in your account. Our fee does not include (and you will pay separately) any applicable charges imposed by custodians, brokers and other third parties such as brokerage commissions, transaction fees, custodial fees, wire transfer and electronic fund fees, and other fees and taxes on your account and on the securities transactions in your account. Money market funds, mutual funds, and ETFs also charge their own internal management fees.

Additional Information: You will pay fees and costs whether you make or lose money on your investments. Fees

and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying. Please also see Item 5 of Form ADV, Part 2A.

Conversation Starter - Ask your financial professional:

 Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?

What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?

When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide you. Fidelity Institutional Wealth Services ("Fidelity") makes an economic benefit available to us in the form of the support products and services they generally make available to independent investment advisers whose clients maintain their accounts at Fidelity. These products and services, and the conflicts of interest they create if/when we utilize them, are described further in Item 12 of our Form ADV, Part 2A brochure. We do not base particular investment advice, such as buying particular securities for our clients, on the availability of Fidelity's products and services to us.

Additional Information: Please also see Items 10-12, 14 of Form ADV, Part 2A.

Conversation Starter - Ask your financial professional:

How might your conflicts of interest affect me, and how will you address them?

How do your financial professionals make money?

Each of our financial professionals has an ownership interest in the firm and participates in company profits.

Do you or your financial professionals have legal or disciplinary history?

No, we do not. You may visit <u>Investor.gov/CRS</u> for a free and simple search tool to research us and our financial professionals.

Conversation Starter - Ask your financial professional:

As a financial professional, do you have any disciplinary history? For what type of conduct?

Additional Information

You can find additional information about us and our advisory services at www.triadim.com and https://adviserinfo.sec.gov/. If you would like up-to-date information and/or a copy of this relationship summary, please call (949) 679-3991.

Conversation Starter - Ask your financial professional:

• Who is my primary contact person? Is he or she a representative of an investment adviser or a broker-dealer? Who can I talk to if I have concerns about how this person is treating me?